EAST CENTRAL RAILWAY

Office of the General Manager Hajipur

No:- ECR/ADM/Works Matter/MSOP/Modification/2025

Date: - 02.04.2025

All PHODs, E.C.Railway.
DRM/ECR/DHN, SEE, SPJ, DDU & DNR.
CWM/CRW-HRT, WS/SPJ & PD/DDU

Sub:- Incorporation of new item no. xii in Para 37 A (ii) of MSOP Part A Works matter pertaining to "outsourcing of the Horticulture activities in the railway premises, like offices, training institutes, hospitals, railway colonies for officers and staffs, major installations, etc."

Please find enclosed herewith introduction of a new item no. xii under para 37 (A) ii of Part A works Matter of MSOP-18 pertaining to "Outsourcing of the Horticulture activities in the railway premises, like offices, training institutes, hospitals, railway colonies for officers and staffs, major installations, etc." with immediate effect.

This issues with the concurrence of PFA and approval of GM/ECR.

Encl:- As above.

(Abhishek Kumar) Dy.General Manager/G

Copy for information and necessary action to:-

- 1. Secy to GM for kind information to GM.
- 2. PS-I to AGM for kind information to AGM.

Modified Para 37 A(ii) of Part A Works Matter

Slno.	Nature of Powers	PHOD/CHOD/HOD	DRM/ADRM/SAG	Divisional Officer, Extra Divisional Officer & Officers in HQ	Remarks
37.	A) ii Sanction of the proposals for Outsourcing of the following:		DRM/CWM Full Powers	Nil	Auth:- Board, letter no 2017/Trans/01/Policy dated 18.10.2017 & 10.02.2022 & This office correction slip no. 01/2025/Part A/Works Matter dt. 19.03.2025 . This office correction slip no. 02/2025/Part A/Works Matter dt. 02.04.2025
	 i. Upkeep and Maintenance of running rooms/ Crew Lobbies including CTR data entry. ii. Manning of waiting halls, retiring rooms, operation of PA system, passenger information systems and face-to-face enquiry. iii. Upkeep/ Housekeeping including Cooking in Camp Coaches of Track Machines. iv. Supply of subsidized food in running rooms. 				Preferably, all these should be on 'Outcome and activity' based outsourcing. Any contract which is required to be on "Manpower basis" should be an exception with specific reasons to be recorded in writing.
	v. Maintenance activities of various assets of technical departments. vi. Maintenance/upkeep of non-core assets. vii. Manning/ upkeep of non-core electric traction assets such as sub-stations, PSI/OHE and non-traction assets like pump house lifts escalators etc. viii. Provision of AC coach attendants and AC				It should also be ensured that there is no overlap/conflict with AMC/Repair of assets, Core or non-core, under any provision of the SOP or any other Estimate/Contract.
	coach mechanics. ix. Provision of Box Boy, sand filling in locomotive. x. Manning of power car. xi. Sanction of the proposals for outsourcing of the Housekeeping/cooking & Catering and Horticulture activities in ORH.				For Outcome and activity based contracts, the Estimate and Bids would also be required to be made on Outcome basis under SOP (Works Matters) item 2 and SOP item 44.
New Item	xii. Sanction of the proposals for outsourcing of the Horticulture activities in the railway premises, like offices, training institutes, hospitals, railway colonies for officers and staffs, major installations, etc.				Note for New item xi:- Catering/Fooding cost shall be based on the standard prevailing rates of Commercial/Catering/IRCTC.

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Existing Para 37 A (ii) of Part A Works Matter

Sino.	Nature of Powers	PHOD/CHOD/HOD	DRM/ADRM/SAG	Divisional Officer, Extra Divisional Officer & Officers in HQ	Remarks
37.	A) ii Sanction of the proposals for Outsourcing of the following:	PHOD Full Powers	DRM/CWM Full Powers	Nil	Auth:- Board, letter no 2017/Trans/01/Policy dated 18.10.2017 & 10.02.2022
	 i. Upkeep and Maintenance of running rooms/ Crew Lobbies including CTR data entry. ii. Manning of waiting halls, retiring rooms, operation of PA system, passenger information systems and face-to-face enquiry. iii. Upkeep/ Housekeeping including Cooking in Camp Coaches of Track Machines. iv. Supply of subsidized food in running rooms. v. Maintenance activities of various assets of technical departments. vi. Maintenance/upkeep of non-core assets. vii. Manning/ upkeep of non-core electric traction assets such as sub-stations, PSI/OHE and non-traction assets like pump house lifts escalators etc. viii. Provision of AC coach attendants and AC coach mechanics. ix. Provision of Box Boy, sand filling in locomotive. x. Manning of power car. 				Preferably, all these should be on 'Outcome and activity' based outsourcing. Any contract which is required to be on "Manpower basis" should be an exception with specific reasons to be recorded in writing. It should also be ensured that there is no overlap/conflict with AMC/Repair of assets, Core or non-core, under any provision of the SOP or any other Estimate/Contract. For Outcome and activity based contracts, the Estimate and Bids would also be required to be made on Outcome basis under SOP (Works Matters) item 2 and SOP item 44.

